

CANCELLATION POLICY

I require a 24- business hour in advance cancellation prior to your scheduled appointment time. **If the appointment is missed or cancelled without 24 hours notice, you will be charged \$100 even if you did not receive a courtesy reminder call, text, or email.** This charge is not covered by insurance. I understand that I will have to pay for no show charges, according to agency policy, before I can be rescheduled. If you fail to uphold payment information, I have the authority to pursue collection of any unpaid balance through collection agencies, small claims court, and other means necessary.

Please call 704.763.0434 to cancel, do not email or text. Please do not respond to the reminders you receive.

Client signature (Client's parent/guardian if under 18)

Date: _____